

# How to Clear Your Browser History

## How to Clear your Google Chrome Cache

### What is browser cache?

Browser cache is what your web browser uses to remember how the web page looks so next time you visit the same site the page comes up faster. As you visit more sites the browser starts to fill up. When your cache gets full, the items that haven't been used in a while are discarded to make space for items that you using now. Sometimes this doesn't happen, so when you visited the site yesterday it worked fine but today it now gives you a 500 System Error.

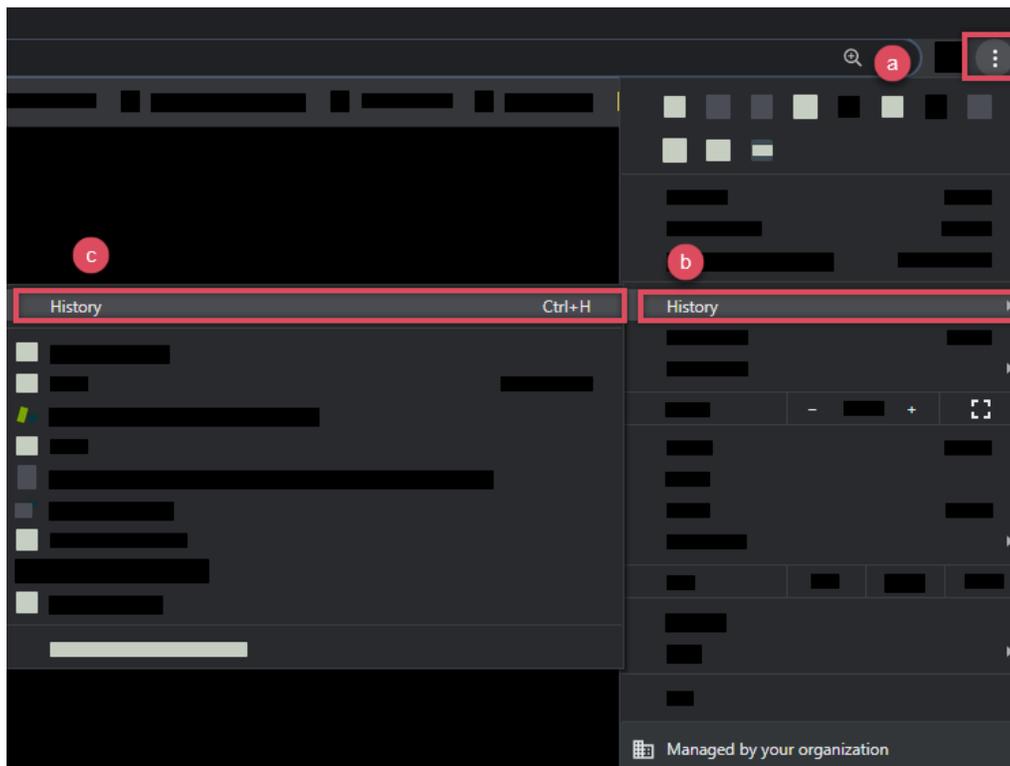
### How do I clear my Chrome browse cache?

**Step 1:** Close all your browser pages.

**Step 2:** Open a new browser page.

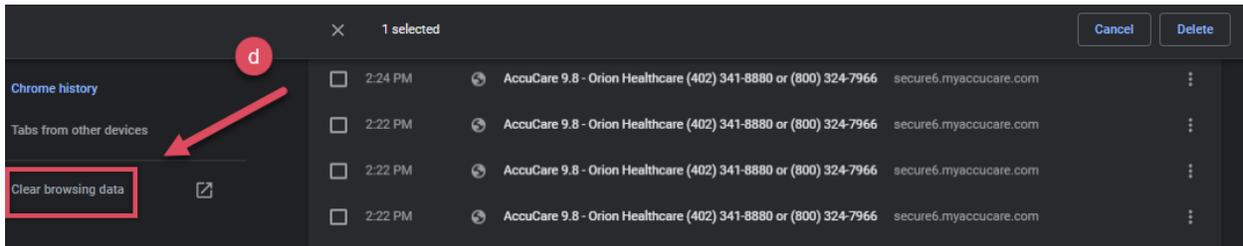
**Step 3:** Look for the three vertical dots in the upper right corner of your browser

- a) Click the three dots
- b) Move your mouse [**History**] and click on it
- c) Next, move your mouse to the second [**History**] and click on it to open your History browsing data



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d) Move your mouse over to the left to click on **[Clear browser data]**

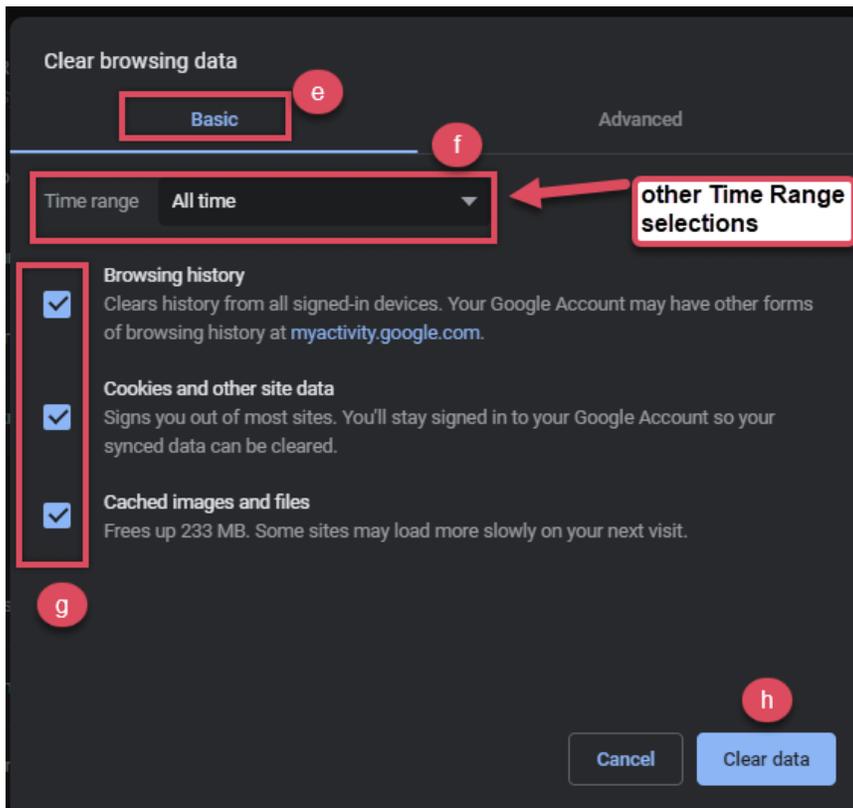


e) Under column Basic

f) Time range = Choose **[All Time]** or you choose less by clicking the down arrow

g) Ensure Browsing history, Cookies, and other site data and Cached image and files are boxes are checked

h) Click **[Clear data]** button



Step 6 – Wait for all the cache to clear then close your browser and sign in to your AccuCare website.

**For additional questions, contact AccuCare Support at 800-324-7966 or email [support@orionhealthcare.com](mailto:support@orionhealthcare.com) and we will be happy to assist you!**