

Interviewer: \_\_\_\_\_  
 Company Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Phone Number: \_\_\_\_\_ Fax: \_\_\_\_\_  
 Email: \_\_\_\_\_  
 Date of Interview: \_\_\_\_\_

## MHSIP CONSUMER SURVEY

Client's Name: First \_\_\_\_\_  
 Middle \_\_\_\_\_  
 Last \_\_\_\_\_

**INSTRUCTIONS**

1. Leave no blanks. Use appropriate codes:
  1. Strongly Agree
  2. Agree
  3. I am Neutral
  4. Disagree
  5. Strongly Disagree
  9. Not Applicable

Social Security #:    -   -

Use only one character per item.

Date of Birth:   /   /

Gender (M/F):

Client ID:

---

Orion Healthcare Technology is the U.S. leader in providing automated practice management solutions to the behavioral health and substance abuse fields. Our products include adult, adolescent, criminal justice and co-occurring assessments; treatment plans, patient placement, progress notes, discharge summaries, outcome research software, MIS, office scheduling and billing applications. If you would like information about the automated version of this questionnaire or others, please feel free to call our toll-free number 800-324-7966 or visit [www.MyAccuCare.com](http://www.MyAccuCare.com). Orion allows the photocopying of this questionnaire for clinical use, but reserves the software rights for this product.

---

# MHSIP CONSUMER SURVEY

## GENERAL INFORMATION

Provider ID #

Client ID:

Survey Date:  /  /

Clinician's initials:

Answer the following questions according to the instructions on the previous page:

1. I like the services that I received here.
  2. Even if I had other options, I would choose to get services from this agency.
  3. I would recommend this agency to a friend or family member?
  4. The location of services was convenient. (Parking, public transportation, distance, etc.)
  5. Staff were willing to see me as often as I felt it was necessary.
  6. Staff returned my call within 24 hours.
  7. Services were available at times that were good for me.
  8. I was able to get the services I thought I needed.
  9. Staff here believe I can grow, change and recover.
  10. I felt free to complain.
  11. Staff told me what side effects to watch for.
  12. Staff respected my wishes about who is and is not to be given information about my treatment.
  13. Staff were sensitive to my cultural/ethnic background.
  14. Staff helped me obtain the information needed so I could take charge of managing my illness.
- As a direct result of the services I received:
15. I deal more effectively with daily problems.
  16. I am better able to control my life.
  17. I am better able to deal with crisis.
  18. I am getting along better with my family.

19. I do better in social situations.
20. I do better in school work.
21. My symptoms are not bothering me as much.