## AccuCare 9.8Q Release Notes

## **Enhancements and Bug Fixes - Summary**

**REMINDER:** It is recommended that you are operating the AccuCare Web system on Internet Explorer 11 or Chrome. Some features in AccuCare are not supported in older browsers, therefore may not function properly.

 Quick File and Sign: Users can electronically sign-off on AccuCare client records in a more streamlined and efficient way. Before, when signing off on a record, the user is presented with a preview of the record along with a list of details to complete. Now, when the user selects "File & Sign" they will be presented with a simple dialogue window (below) and only needs to enter the password and select OK.

File > Progress N	lotes					
Select by: <ul> <li>Cli</li> </ul>	ient OGro	File and Sign			lient Refere	nce #
Search by:	La			Show Filing Details		
Begins with or m	atches:	Client Name:	Le, Paul		422343242	
begins with or in		Record:	Progress Note	$\backslash$	OCPP0322RI	
	S	Date:	11/29/2017	X		
	Staff Signature					
📃 Retain Filter	s					
Note		Password:				Print/File
Selection		Comment:			gn Status	Selection
Clear Filters	Enter Da	comment.				
	03/15/201	Show Client S	Signature		gned	
	11/29/201					
	11/28/201	$\langle \rangle$	Ok Print/Preview Cancel			
	03/27/201	7	GCMH Collateral Grp MH			

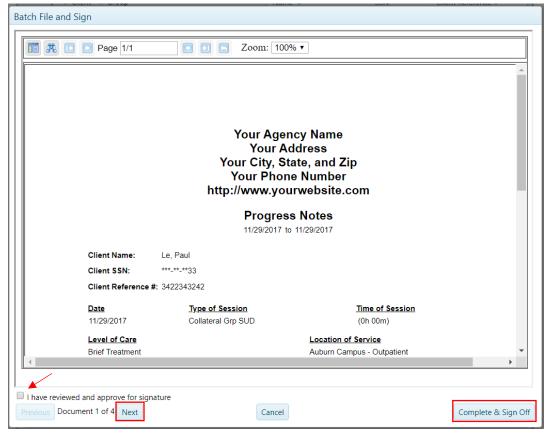
The user will have the option to see the details by selecting the "Show Filing Details" or collect a client signature by selecting "Show Client Signature"

ile and Sign					
				Hid	le Filing D
Client Name: Le	, Paul				1
Record: Pr	ogress Not	e			
Date: 11	/29/2017				
Description:		Collateral Grp	SUD		
Document Type:		Unassigned			•
Chart Category:		Unassigned			•
Authoring/Supervising	g Provider:	Unassigned			-
Document Created:		12/21/2017	<b>==</b>		
Filed Date:		8/6/2018			
Level of Care:		Brief Treatmen	t: (AC-OP) Au	uburn Camp	us 🔻
Comments:					
_					
File Record Only v	without Stat	f Signature			
Staff Signature —	intriout sta	roignatare			
Password:					
Comment:					
Comment:					
Show Client Signa	ture				
- Show ellent bight	i cure				
	Ok	Print/Previ	ew Cano	el	
	OR		cano		

• Batch File and Sign: Now users are able to electronically sign off on records in a batch format in Progress Notes and in Chart Management.

	01/14/2016	GTMH	Therapy (	Grp MH				
	01/14/2016	IAIMH	Admin In	take Ind M⊦	ł			
	01/13/2016	GRMH	Rehab Gr	р МН				
	01/13/2016	IAFMH	Assessme	ent-Full Ind I	MH			<b>A</b>
	01/13/2016	ICRSUD	Crisis Ind	SUD				
Add Group Note	e Add Individual Note	Add From Scheduler	View	Delete	Print	Batch Sign	File & Sign	Close

To sign off the batch of records selected, the user can toggle through each record, then check the "I have reviewed and approve for signature" box (see below). Upon completing their review, the user can select "Complete & Sign Off" button.



After selecting the Complete and Sign Off button, the user is presented with a summary of the filing details and sign off information. Any of the records that the user checked the "I have reviewed and approve for signature" checkbox, will be approved for signoff. The user only needs to enter their password ONCE, in the Password box, and select Complete.

Batch Signing						Approved				
Client Name	Description	Document Type	Chart Category	Document Date	Filed Date	for Signature	View/Edit Details	Print	Remove	
Le, Paul	Rehab Grp MH	Unassigned	Unassigned	1/13/2016		🔺 Yes	<b>*</b>	8	×	^
Le, Paul	Assessment-Full Ind MH	Unassigned	Unassigned	1/13/2016	~	Yes		8	×	
Le, Paul	Crisis Ind SUD	Unassigned	Unassigned	1/13/2016		Yes	ø	•	×	
										•

This action will apply your electronic signature onto all of the records that were reviewed and approved for signature.

01/	13/2016	GRMH	Rehab Gr	р МН			Signed	
01/	13/2016	IAFMH	Assessme	ent-Full Ind	MH		Signed	
01/	13/2016	ICRSUD	Crisis Ind	SUD			Signed	
							E-Signed by:	Training T. Train
Add Group Note	Add Individual Note	Add From Scheduler	View	Delete	Print	Batch Sign	File & Sign	Close

• Multiple Client View in Chart Management: Now users can view multiple clients at one time in Chart Management. Before users could only see records for one client at a time. Now, users will have more options in the filters, including multiple client views. After selecting clients to view, click on the Apply Filters button and the chart will display all of your filter results.

Le,	t Name: Paul × Jones, Sa de(s): Select Episo		Q	Choose Filter(s): Select a filter Show Columns: All items che	eked 🔹	r: Service Dat Dates e Range Enter		• to Enter an Er	nd Date	Apply Filters Clear Filters	Total Sp Remaini 30GB	
Select	Client Name	Episode	Description	Level of Care	Location	Service Date	File Date	Document Type	Chart Category	Created By	Initial Signature	
	Le, Paul	5	Assessment-Full Ind MH	Phase I (IOP)	(GVC-OP) Grass Valley Campus		08/06/2018	Unassigned	Unassigned		Training T. Trainer	
	Le, Paul	5	Rehab Grp MH	Phase I (IOP)	(GVC-OP) Grass Valley Campus		08/06/2018	Unassigned	Unassigned	-	Training T. Trainer	
	Le, Paul	5	Progress Note	Phase I (IOP)	(GVC-OP) Grass Valley Campus		04/10/2018	Unassigned	Unassigned	-	Training T. Trainer	
	Le, Paul	3	Progress Note	Brief Treatment	(AC-OP) Auburn Campus - Outp		11/27/2017	Pre Admission	Unassigned	Training T. Tra		
	Le, Paul	3	Progress Note	Brief Treatment	(AC-OP) Auburn Campus - Outp	03/13/2017	03/17/2017	Unassigned	Unassigned	Greg B Screer		
	Le, Paul	2	treatment plan				02/02/2016	PreScreen	intake	Training T. Tra		
	Le, Paul	2	MH screen III				01/27/2016	Pre Admission	Demographics	Training T. Tra		
	Le, Paul	2	Adolescent	Phase II	(GVC-OP) Grass Valley Campus	01/13/2016	01/13/2016	PreScreen	intake	Training T. Tra	Training T. Trainer	0
	Jones, Sandy	2	Admin Intake Ind SUD	Phase II	(GVC-OP) Grass Valley Campus	01/13/2016	08/06/2018	Unassigned	Unassigned	Training T. Tra	Training T. Trainer	0
	Jones, Sandy	2	Rehab Grp MH	Phase II	(GVC-OP) Grass Valley Campus	01/13/2016	08/06/2018	Unassigned	Unassigned	Jacob B Mana	Training T. Trainer	0
	Jones, Sandy	Ν	Face Sheet			01/13/2016	01/13/2016	Pre Admission	Demographics	Training T. Tra	Training T. Trainer	(

• Service Date Added to Chart Management: The service date column has been added to Chart Management. This includes, when possible, the date of service from a progress note, interview date of the assessment or screening and date of the treatment plan.

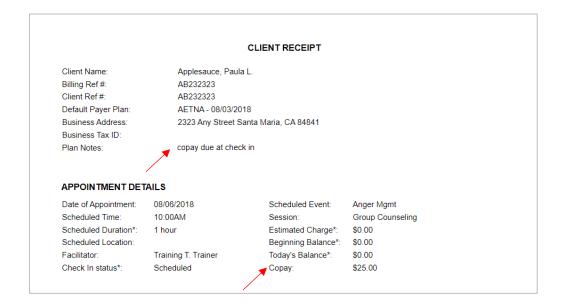
-Select-								
Clien	t Name:			Choose Filter(s): Select a	filter 🔹	Select By: Service Date	2	-
Le,	Paul × Jones, S	andy ×	Q	Show Columns: All iten	ns checked 👻	<ul> <li>All Dates</li> </ul>		
						Date Range Enter	a Start Date	to Enter an E
Episo	ode(s): Select Epis	ode(s)	•					
Select	Client Name	Episode	Description	Level of Care	Location	Service	File Date	Document Type
Glect	Le, Paul	- pisoue	Crisis ind SOD	Phase T (IOP)	(GVC-OP) Grass valley C	Date	08/00/2018	Unassigned
	Le, Paul	5	Assessment-Full Ind MH	Phase I (IOP)	(GVC-OP) Grass Valley C	ampus 01/13/2016	08/06/2018	Unassigned
	Le, Paul	5	Rehab Grp MH	Phase I (IOP)	(GVC-OP) Grass Valley C	ampus 01/13/2016	08/06/2018	Unassigned
	Le, Paul	5	Progress Note	Phase I (IOP)	(GVC-OP) Grass Valley C	ampus 03/15/2018	04/10/2018	Unassigned
	Le, Paul	3	Progress Note	Brief Treatment	(AC-OP) Auburn Campu	s - Out <mark>p</mark>	11/27/2017	Pre Admission
	Le, Paul	3	Progress Note	Brief Treatment	(AC-OP) Auburn Campu	s - Out <mark>p</mark> : 03/13/2017	03/17/2017	Unassigned
	Le, Paul	2	treatment plan				02/02/2016	PreScreen
	Le, Paul	2	MH screen III				01/27/2016	Pre Admission
	Le, Paul	2	Adolescent	Phase II	(GVC-OP) Grass Valley C	ampus 01/13/2016	01/13/2016	PreScreen
	Jones, Sandy	2	Admin Intake Ind SUD	Phase II	(GVC-OP) Grass Valley C	ampus 01/13/2016	08/06/2018	Unassigned
	Jones, Sandy	2	Rehab Grp MH	Phase II	(GVC-OP) Grass Valley C	ampus · 01/13/2016	08/06/2018	Unassigned
	Jones, Sandy	Ν	Face Sheet			01/13/2016	01/13/2016	Pre Admission
			Upload File	Add From Library	anage Chart Documents Batch S	gn Off View/Sign C	Off Setup	Print Delet

• **Client Copay Information and Plan Notes**: Now a copay amount can be recorded in the Payer Plan Details. This will appear on the Client Profile and Receipts as well as the Plan Notes from the Payer Plan Details.

Payer Type*:	Insurance	•	Insured's Informat	ion	
Payer Name*:	(AETNA) Aetna	•		Copy from Demographics	
-	( ich i y richia		First Name*:	Paula	
Plan Name:		Ŧ	Middle Name:	Lee	
Effective Date*:	08/03/2018		Last Name*:	Applesauce	
End Date:	Enter Date		Suffix:		
Plan Type*:	Primary	•	Address 1*:	18451 Any Street	
Insured's ID*:	324r32f		Address 2:		
	524(52)		City*:	Omaha	
Group #:			State*:	NE 🔻	
Group Name:			Zip*:	68133	
Relationship to Insured*:	Self	•	Gender*:	F	
insureu».			Date of Birth*:	05/05/1985	
	Set as Default Plan		Employer/School:		
	Hold		Phone 1:	(848) 448-4844 x	Home 🔻
Copay:	\$25.00		Phone 2:	(845) 454-5454 x	Work 🔻
Automation Order:	1	•			
Plan Notes:	copay due at check in				

Information from Payer Plan Details will display on the Client Profile and Receipts.

elect a Client:	Applesauce, Paula L.		- Q <sub>4</sub>		
Diagnosis:	F10.10, F10.180,	F10.20, F1	0.26		
Referring Physic	an:				
Billing Reference	e #: AB232323				
Billing Info Com	ments:				
Client Balance					
Client Balance:		\$0.00	Total Balanc	e:	\$0.00
fotal Charges:		\$0.00	Total Ins Pay	/ments:	\$0.00
lotal Client Payn	nents:	\$0.00	Total Ins Ad	j:	\$0.00
lotal Client Adj:		\$0.00	Insurance Pe	ending:	\$0.00
Client Insurance	e:				
<sup>D</sup> ayer Name:	Aetna		Effective Dates:	08/03/2018	Unknown
Payer Address:	23432232 insurance street	t	Insured ID #:	324r32f	
City, State, Zip:	Cincinnati, OH 54445		Group ID #:		
Phone:			Subscriber Name:	Applesauce,	Paula L.
Plan Type:	Primary		Subscriber DOB:	5/5/1985	
Copay:	\$25.00				
nsurance Plan C	omment:				
opay due at ch	eck in				



 Improvements to Billing Transfer and how Units and Amounts are converted from Scheduler appointments and/or Progress Notes. Users can determine how service times, recorded in Progress Notes, are transferred into billing, based on time and dollar amount, in different increments.

Two additional fields were added to further define units and how they convert: Time per Unit and Type of Time. For example, if an agency bills, at a default, 1 hour for Anger Management, but in 15 minute increments, then the agency can setup the Service Details in this way. This allows users to use both a default billing amount AND have the ability to break down the billing into increments (if needed) based on the Scheduler Appointment or Progress Note. So if the progress note indicates only 45 minutes spend on Anger Management, (rather than an hour) the exact amount can be automatically transferred to billing (through Billing Transfer) without other audit measures (previous process).

Charge		
Charge Charge	Service Description*	Anger Management
	Transaction Type*	Charge •
	Charge Type	Outpatient •
	CPT/HCPC Code	343334
	Revenue Code	
	Description on Statements	Individual Anger Management
	Units	4
	Unit Type	Units •
	Amount per Unit \$	20.00
	Check-In Status	Attended •
	Time per Unit	15
	Type of Time	Minute(s)
	Charge	Transaction Type* Charge Type CPT/HCPC Code Revenue Code Description on Statements Units Units Unit Type Amount per Unit \$ Check-In Status Time per Unit

• New Opioid Risk Tool added to Screening/Supplements: The Opioid Risk Tool (ORT) was designed to predict the probability of a patient displaying aberrant behaviors when prescribed opioids for chronic pain. Users can print, file and sign and query the data collected in this tool

		id Risk Tool lesauce [DOB:5/5/1985]
File > Sup	oplemental Questions > Opioid Risk Tool > Fo	r: Paula L. Applesauce [DOB:5/5/1985]
Level of C	are: - Level 2.1 - Intensive outpatient/partial	hospita ▼
1.	Interview Date:	08/06/2018
2.	Client Date of Birth:	
3.	Client's Age:	
4.	Client Gender:	No Response Selected
		Female
		Male
	Enter Y for Yes and N for No in response to the follow	ving questions.
5.	Family History of Substance Abuse - Alcohol:	Ζ
6.	Family History of Substance Abuse - Illegal Drugs:	Ζ
7.	Family History of Substance Abuse - Rx Drugs:	Ζ
8.	Personal History of Substance Abuse - Alcohol:	Z

 Additional Categories added for Custom Forms: Now users can place additional filters on where Custom Forms appear in AccuCare. Previously, if a custom form was added, the user could determine if the form would appear in Intake, Scheduler, Assessments, etc. Now the user can place additional filters on custom made forms, using the "Manage Forms" feature in the Custom Forms Builder, to allow for more organized selection of forms.

Name	Assigned Categories	Assigned Module(s)	Created By	Last Modified	Published	
16c 104c Intake Adult ASAM Screen 01-22-18			Training T. Trainer	05/24/2018	No	
82b-501 Initial Treatment Plan 2- 27-18		Screening Tools/Supplements	Stephen Clinician	05/03/2018	No	
CalOMS - Client Registration 2014-08-07		Admission/Discharge Client Intake	Training T. Trainer	08/28/2017	Yes	
CalOMS - Episode Closing 03-30- 17		Admission/Discharge Client Intake	Training T. Trainer	08/28/2017	Yes	
CalOMS - Episode Opening 03-30- 17		Admission/Discharge Client Intake	Training T. Trainer	05/02/2018	Yes	
CCCAOD - Clinical Justification for Continuing SUD Treatment Services - 04 2017		Admission/Discharge	Training T. Trainer	08/30/2017	Yes	
CCCAOD - Discharge Summary	Manage Forms			08/30/2017	Yes	
CCCAOD Intake - Admission Form 04 01 2017	Form Name: Assigned Module(s)	16c 104c Intake Adult ASAM Client Intake	Screen	08/28/2017	Yes	
CCCAOD Treatment Plan 04 2017	Assigned Categories	s: ATR Contract Forms	-	08/28/2017	Yes	
CCCAOD-Consent for the Release of Confidential Information		County Forms		08/28/2017	Yes	
CCCAOD-Progress Note rev 05- 02-17		Admission/Discharge Client Intake	Staff	08/28/2017	Yes	
Client Participation Approval Screen		Admission/Discharge Client Intake	Training T. Trainer	08/28/2017	Yes	
Confidential Health and Intake Questionnaire		Admission/Discharge Client Intake	John Admin	08/28/2017	Yes	

For example, If an agency wanted to place certain forms in Client Intake AND separate them as County or a special contract, they would be able to. When selecting a form in Client Intake, the user will be presented with the filters, where they could select the category of where the form belongs. It allows administrators to provide more specific ways to guide users on what forms to use for specific clients.

Demographics	Case Management	Billing	Payers Fe	e Schedule	Referrals	AI/AN	Custom Forms	Multi-Dimensiona	l Assessmen
Add									
Date	Form Name	Cat	tegories			Added By	Edit	Delete	
08/29/2017	CalOMS - Episode Opening 03-30-17			County Forms				rainer 🥒	×
			Create N	ew Form			/		
							/		
			Select Cat	egory: Coun	ty Forms	-/		-	
			Select For	m:		*		-	
				Clie	nt Intake				
							47		
					MS - Episode O				
					OD Intake - Ad		04 01 2017		
				CCCA	OD Treatment I	Plan 04 2017			

Save and Sign Off from the Live Record: Users can now save a record and go directly to signing off. Previously a user would need to create/edit a record (i.e. Progress Note) then save the record, returning them to the main menu for that module (i.e. Progress Note Main Screen). Then the user would select the record from the grid, and click on "File and Sign". Now, the user can be in the record editing, and from the editing mode, select "Save and Sign Off". This will take them directly to the electronic signature dialogue, allowing the user to sign off and complete that task. This optional workflow can save the user time when performing this task.

File > Progress Notes > Edit Note									
Note Info									
Client:	Applesauce, Paula L.		Level of Care: - Level 2.1 - Intensive outpatient/partial hosp						
Clinician:	Training T. Trainer			Co-Facilitator:					-
Session Type:	203 - Client with child in program								
Session Date:	08/30/2017 III Time: Start: 11:00 AM 🔯 to End: 11:30 AM 🔯 Duration: 0:30								
Diagnosis: Note:								Diagnosis	View Tx Plans
	office today stated that	she lost her housing las	t night du	e to her roo	nmater h	eina evicter	d. She has r	o family and p	where to
Paula came into office today stated that she lost her housing last night due to her roommates being evicted. She has no family and no where to go. She is afraid of relapsing because all her friends are using									
	Statements Edit	Save and Sign Off	Save	Cancel	Print	Delete	Close		
								_	
	File and Sigr	1							
	a <u>Show Filing Details</u> Client Name: Applesauce, Paula L.						E		
Record: Progress Note									
	S Date:	8/30/2017							
File Record Only without Staff Signature									
	Staff Sigr	nature					1		
	Password	1:							
	Commen	t:							
	7								

- Improved workflow for collecting Illinois DASA demographic information, with auto fill into the system questionnaire.
- Minor bug fixes to Meskwaki Export module for submitting billing information to external systems
- Minor bug fixes to Billing Transfer, Service Processing, Submit Services, Accounting reports
- Minor fixes and improvements to Multi-Dimensional Assessment, Client Intake and Scheduler