

AccuCare Billing Setup for Telehealth Services

Billing for telehealth services can be a simple process. Agencies will still follow standard billing procedures, but with a few different codes for services, place of service and location of service. The following is a quick guide to those areas you'll need to set up in the AccuCare system so you can be prepared to bill for telehealth services.

1) Service Codes

For all telehealth services that you will begin billing for you will want to set up a Telehealth Service code for each one. Even if the CPT/HCPC code is the same as the non-telehealth CPT/HCPC code, you will still need to add the appropriate telehealth modifier.

In the Service Setup in AccuCare, add a new service:

Transaction Type = Charge

Charge type = Outpatient

CPT/HCPC code field = enter the CPT code and the modifier.

Example: 90834:95 (using : to separate the CPT code and the modifier).

Service Description	Transaction Type
94353 Youth Code	Charge
Assessment	Charge
Case Management	Charge
Client Centered Consult	Charge
Family Therapy w/client	Charge
Family Therapy w/o client	Charge
Group IOP - SA	Charge
Group Therapy	Charge
Individual	Charge
Linkage to Aftercare	Charge
Locus	Charge
Telehealth Service	Charge
Treatment Plan	Charge

Service Details	
Service Description*	Telehealth Service
Transaction Type*	Charge
Charge Type	Outpatient
CPT/HCPC Code	90834:95
Revenue Code	
Description on Statements	Telehealth Service
Units	1
Unit Type	Units
Amount per Unit	\$ 0.00
Check-In Status	Attended
Time per Unit	
Type of Time	

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2) Place of Service:

The 02-telehealth selection is already available in the Place of Service drop-down lists in AccuCare.

When entering a transaction for a client that is telehealth you can select the place of service (02-telehealth) in the drop-down for each transaction.

The screenshot displays the AccuCare Billing System interface. At the top, the AccuCare logo and navigation icons (Profile, Intake, Adm/Dis, Diagnosis, ASI) are visible. The main area shows 'Billing > Client Billing Activity' with a search bar for 'Client Name' and a 'Choose Filter(s)' dropdown. Below this is a table with columns for 'Edit', 'Client Info', 'Client', 'Payer Plan', and 'Type'. Two rows are visible: 'Hale, Tammy' and 'Thomas, George', both with a 'Charge' type. An 'Edit Transaction' dialog box is open, showing various fields for transaction details. The 'Place of Service' field is highlighted with a red box, and the '02 - Telehealth' option is selected in the dropdown. A red arrow points to the '02 - Telehealth' option in the dropdown list. The dialog box also includes fields for 'Transaction Type', 'Client Name', 'Client Payer Plan', 'Provider', 'Service Code', 'Payment Method', 'Pmt Ref Number', 'Units', 'Amount', 'Date of Service', 'End Date of Service', 'Location of Service', 'Frequency Code', 'Diagnosis Code', 'Admin Note', 'Claim ID', 'Use Insurance', 'Claim Note', 'Pmt Receipt Number', and 'Print Receipt'. At the bottom of the dialog box are buttons for 'Save & Next', 'Save & Close', and 'Cancel'.

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3) Location of Service:

You also have the option of entering a new Location of Service in your Location of Service Setup. If you enter a new location of service for Telehealth, you can select the default place of service in the setup as Telehealth and then for each transaction that is telehealth, you can choose the telehealth option by the Location of Service, which will also correctly populate the place of service.

Setup > Location of Service

Abbreviation	Name
AOBH	Orion Behavioral Health
BG - MH	Nicasa Buffalo Grove - MH
BG - SA	Nicasa Buffalo Grove - SA
BH	Nicasa Residential
HP - MH	Nicasa Highland Park - MH
HP - SA	Nicasa Highland Park - SA
JHFC - MH	Nicasa Judy H Fried - MH
JHFC - SA	Nicasa Judy H Fried - SA
MUND	Nicasa Mundelein
RL - MH	Nicasa Round Lake - MH
RL - SA	Nicasa Round Lake - SA
WKGN - MH	Nicasa Waukegan - MH
WKGN - SA	Nicasa Waukegan - SA
ZION - SA	Nicasa Zion - SA

Location Details

Location Name*

Location Abbreviation*

Address Line 1*

Address Line 2

City*

State*

Zip*

NPI

Default Place of Service

Inpatient Type of Bill

Default Facility Type

Default Facility Classification

- 01 - Pharmacy
- 02 - Telehealth**
- 03 - School
- 04 - Homeless Shelter
- 05 - Indian Health Service Free-standing Facility
- 06 - Indian Health Service Provider-based Facility
- 07 - Tribal 638 Free-standing Facility
- 08 - Tribal 638 Provider-based Facility
- 09 - Prison/Correctional Facility
- 10 - Unassigned
- 11 - Office
- 12 - Home
- 13 - Assisted Living Facility
- 14 - Group Home
- 15 - Mobile Unit
- 16 - Temporary Lodging
- 17 - Walk-in Retail Health Clinic
- 18 - Place of Employment - Worksite
- 19 - Off Campus - Outpatient Hospital

New Edit Save Cancel Delete

For additional questions, contact AccuCare Support at 800-324-7966

Or

Email support@orionhealthcare.com