Initial Setup Instructions for Super Admin

Welcome to AccuCare, as a SuperAdmin, your first task will be to configure AccuCare to the level of HIPAA security and privacy you desire. After signing into AccuCare, you will be able to view the AccuCare Main Menu.

Step #1 - Setting up Your Agency

AccuCare maintains security and privacy through a three-level hierarchy of Agency, User and Client. Depending on your unique situation, an Agency could be your primary agency, satellite agency, inpatient/outpatient program, halfway house, or other unique program.

1. After logging in, locate the AccuCare ribbon directly above the AccuCare Menu. Move you mouse pointer Setup then down to Agency.





2. AccuCare initially comes with 'Default Agency as the initial Agency Name and 'DEFAULT' as the initial Agency ID. You will need to set up your Agency here.

AccuCa	Ге _{Syther}					
Setup > Agency A	dministration					
	Add/Dele	ete/Change Agency Informa	ation			
		Fields with an * are required.				
* Agency Name:	Orion Healthcare Technology	Click 'Add' then	T			
* Agency ID:	OHTCS	enter a new Agency Name	۲			
Address1:	18047 Oak Street	and Agency ID	¥			
Address2:		lype:	•			
City,State,Zip:	Omaha, Ne 6 3130	IHS Area, Facility and Service Type fields are for the use of the IHS National Data Warehouse (NDW) submission process only.				
Phone:	(402) 341-8880					
	Add Edit	Delete Print	Exit			
	Order by	: 🖲 Agency Name 🔵 Agency	/ ID			
A	gency Name	Agency ID	Select			
De	efault Agency	DEFAULT				
Orion He	althcare Technology	OHTCS	۲			
	lest	TEST				

3. Click on the 'Add' button and enter at least the two required fields of Agency Name and Agency ID.

AccuCa	re System	
Setup > Agency A	dministration	
	Add/Dele	ete/Change Agency Information
		Fields with an * are required.
* Agency Name:	Orion Healthcare Technology	HS Area:
* Agency ID:	OHTCS	IHS Service Unit:
Address1:	18047 Oak Street	IHS Facility:
Address2:		IHS Service Type:
City, State, Zip:	Omaha, Ne 68130	IHS Area, Facility and Service
Phone:	(402) 341-8880	the IHS National Data Wareho only.
	Add Edit	Delete Print Exit



4. Click [Save] and [Exit] when finished, or [Save] and [Add] to add additional Agency. Use care when creating an Agency ID so it can be easily remembered which Agency Name it represents. Once you click 'Save', you will not be able to modify the Agency ID.

This Agency ID (**for example in this case OHTCS**) will appear in assessments and other records where Agency ID or Agency Number is required.

	Tom Ed	len Forwar	'd- <f8></f8>	Backward-	<f7></f7>	General	Information	•	Stop- <f4></f4>	
File > Open	Assess	ment > Adu	It JCAHO >	For: Tom	Eden					
Ger	neral	Medical	Employment	Drug/Al	lcohol	Legal	Family History	Family/Social	Psychiatric	Spirituality
Ti	ime	Assessment	Diagnostic	Recomme	endation					
Level	of Care:	No Episode	e Assigned			•	/			
G1.	Client Re	eference Nur	nber:			/				
G2.	Social Se	ecurity Numl	ber:	23	33-23-22	22/				
G3.	Agency	Number:		0	HTCS	*				
G4.	Date of a	admission:		1	2/15/201	5				
G5.	Date of i	nterview:		04	4/01/201	6				
G6.	Time beg	gun:		13	3 :	55				
G51.	Who refe	erred you for	an evaluatio	on?			•			
				U	lse arro	w keys a	nd tab to sele	ect correct cho	ice. or use th	e



Step #2 - Setting Up Your Users

- 1. Return to the Main Menu,
- 2. Select the Setup menu then go down to Users.



You are now at the User Administration page. Only a User who has SuperAdmin level can access to this area. Orion creates the first User, usually the SuperAdmin with permission to access all areas of AccuCare and to all patients in the database. Users are normally classified as a "Standard User" and "SuperAdmin". The SuperAdmin has access to all the areas of AccuCare subscripted areas and to all the patients in the database.

Standard Users are classified into roles:

- Clinical Admin
- o Director
- o Senior Clinician
- \circ Clinician
- o Low-Level Admin



Each of these roles has default program and patient access. However, the SuperAdmin can deny any default program for a standard user. If a default program access is denied to a User, then that User Role is considered "customized".

SuperAdmin can also change the patient level access. However, some program access levels have requirements for specific data access levels. In such cases, the system admin cannot change the patient level access. In the example below, the SuperAdmin has created a new User. A User could be a Clinical Admin, Director, Senior Clinician, Clinician, or Low-Level Admin.

ler By: 🔍 l	User Name 🔘 User 1	ID			S	elect a User: Jac	ck Tester, CCII
General	Customized	IHS NDW	Electronic Si	gnature	Attributes	Schedule	
User ID:		TEST		Agency:		DEFAULT	~
Password:							
Confirm Password:				Supervisor's Name:			
Change Password at Next Login:				Supervisor's Title:			
Disabled:							
				User Type	:	Standard 🧕	SuperAdmin
ull Name:		Jack Tester, C	CII	Clinical Pr	ogram Access:	Administrator	~
ïtle:		Clinician Teste	er	Billing Pro	ogram Access:	Administrator	~
nitials:		TXL		Default Pa	atient Access:	All patients	~

- 3. First, you must create a User ID and a Password. The User ID must be unique for each newly added person.
- 4. Next, enter the User's Full Name and the User's Title. These will appear on the first signature line of client reports.
- 5. Three initials are <u>required</u> in the Initials field. If you do not know the user's middle initial or if the user has no middle initial, use 'X' as the middle initial.
- 6. From the drop down menu, select the appropriate Agency to associate with this User.
- 7. If you enter a Supervisor's Name and Title, that information will appear on the second signature line of printed reports.



- 8. Select the User Type. If you select "SuperAdmin", it automatically selects "Administrator" for clinical program access and "All patients" for patient access. If you select "Standard" User type, select the program level access and patient level access. Some program level access has requirements for specific patient level access. If you choose to customize program access, click on customized tab and select the programs that you would like to deny/allow and move the list to the appropriate select box.
- 9. When finished either [Save] then [Exit], or [Save] then [Add] additional Users.

For additional questions, contact AccuCare Support at 800-324-7966 or email support@orionhealthcare.com and we will be happy to assist you!

